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## **FACSIMILE COVER SHEET**

To: Commissioner for Patents for Examiner Jason D. Mitchell Group Art Unit 2193	Facsimile No. 571/273-8300
From: Jennifer Pilcher Legal Assistant to Francis Lammes	No. of Pages Including Cover Sheet: 14
<ul> <li>Enclosed herewith:</li> <li>Transmittal; and</li> <li>Response to Office Action.</li> </ul>	
Re: Application Serial No. 10/664,571 Attorney Docket No. 03-1021	
Date: Thursday, August 10, 2006	
Please contact us at (972) 385-8777 if you do not receive all pages indicated	This Facsimile is intended only for the use of the addressee and, if the addressee is a client or their agent, contains privileged and confidential information. If you are not the

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### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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AUG 1 0 2006

In re application of: Chen et al.

Serial No.: 10/664,571

Filed: September 17, 2003

For: Method and Apparatus to Enhance Product Remote Customer Serviceability

24319
PATENT TRADEMARK OFFICE CUSTOMER NUMBER

Group Art Unit: 2193

Examiner: Mitchell, Jason D.

Attorney Docket No.: 03-1021

Certificate of Transmission Under 37 C.F.R. 8 1.8(a)
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Ву:

Jennifer Pilcher

TRANSMITTAL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

ENCLOSED HEREWITH:

Response to Office Action

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to LSI Logic Corporation Deposit Account No. 12-2252. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to LSI Logic Corporation Deposit Account No. 12-2252.

Respectfully submitted.

Francis Lammes
Registration No. 55,353

AGENT FOR APPLICANTS

Duke W. Yee
Registration No. 34,285
YEE & ASSOCIATES, P.C.
P.O. Hox 802333
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ATTORNEY FOR APPLICANTS

AUG 1 0 2006

### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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PATENT TRADEMARK OFFICE

Commissioner for Patents P.O. Box 1450 Alexandria VA 22313-1450 Group Art Unit: 2193

Examiner: Mitchell, Jason D.

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Jenn

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By:

RESPONSE TO OFFICE ACTION

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to LSI Logic Corporation Deposit Account No. 12-2252. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to LSI Logic Corporation Deposit Account No. 12-2252.

In response to the Office Action of June 5, 2006, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper. Remarks/Arguments begin on page 5 of this paper.

Page 1 of 12 Chon et al. - 10/664,571